

Consultation services for foreigners

◎Multilingual living support for foreigners.

Besides consultations on general living, we also offer professional consultations on visa status and other issues.

Private

Free (0 yen)

《Toll-free》 ※The phone call is free.

0 1 2 0 - 7 8 3 - 8 0 6

※You can also call this number using cell phones and smart phones.

Inquiries



Address

Hiroshima Crystal Plaza 6F
8-18 Nakamachi, Nakaku, Hiroshima City
730-0037

TEL

082-541-3777

Supported languages, etc.

Supported languages

English, Chinese, Vietnamese, Korean, Tagalog, Portuguese, Indonesian, Thai, Spanish, Nepalese

Consultation method

- Consultation in person ●Consultation by phone
- Twitter [@hicofficial](https://twitter.com/hicofficial)
- Facebook <https://www.facebook.com/2016.HIC/> @2016.HIC

Consultation info

General (living) consultations

Every Monday to Friday 10 am-7 pm

Every Saturday 9:30 am - 6 pm

Lunch break (12 noon - 1 pm)

(Excluding national holidays and Dec. 28 - Jan. 4)

- Consultations on general living
- Multilingual information on Hiroshima Prefecture
- Taking reservations for professional consultations

Professional consultations

※Consultations with an expert

Every Thursday/ Saturday: 10 am - 4 pm

(Except the 4th Thursday of every month)

4th Thursday of every month: 2pm-7pm

(Beginning on May 27th) Lunch break (12 noon - 1 pm)

(Excluding national holidays and Dec. 28 - Jan. 4)

Except for the 4th Thursday of every month, if you make a reservation by the day before, we offer consultations during 12 noon - 1pm

- Visa ~ handled by a certified legal specialist
- Social insurance/ labor conditions ~ handled by a certified social insurance labor consultant
- Legal advice/ human rights ~ handled by a certified legal specialist

(Saturdays only)